

Student Hand Book 2020-2021



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1. Welcome to Excel Education!

EXCEL EDUCATION is in an excellent location, surrounded by some of London's most famous landmarks. Tower Bridge, The London Eye, The River Thames and plenty other sights are all within 30 minutes distance of Excel Education

- **Contact information**

EXCEL EDUCATION

12B Suffolk House, College Road

Croydon CR0 1PF

Tel: + 44 (0) 20 8680 3312

E-mail: info@excel.center

- **Dates and Times**

You should have received a copy of your timetable via e-mail. If not, please contact reception.

- **The opening times of the College**

- **Mondays - Saturdays**

Business Opening Time: **9.00 am**

Business Closing Time: **5.00 pm**

- **Finding Us**

Excel Education is easily accessed, being located in the south of London. Due to high levels of congestion within the city, it is advisable to use public transport to travel to and from Excel Education.

British Rail, overground rail services and bus services are both available, and are within 3 minutes' walk of Excel Education. East Croydon Train and overground stations are just 2 minutes' walk. Bus stops can be found along Wellesley Road & George Street, Croydon.

- **Excel Education Rules**

- ✚ All visitors to the school premises must be approved by a member of staff and must sign in and out at the reception.
- ✚ Whilst on the school premises student's time should be devoted to the purposes of learning and activities which promote learning.
- ✚ All incidents, however minor, that occur on the school premises should be reported to the First Aid Officer or Student Welfare Officer.
- ✚ Use of mobile telephones on the school premises like classrooms or self-study areas is prohibited.
- ✚ The school cannot accept liability for loss or damage to personal clothing or property, which occurs on the school premises.
- ✚ Equipment and facilities must be treated with care and respect.
- ✚ The students will be liable to any damage of the equipment for which they are responsible.
- ✚ Students must notify the school if there is any change in their contact details.
- ✚ Telephone calls for students will be accepted only in emergencies.

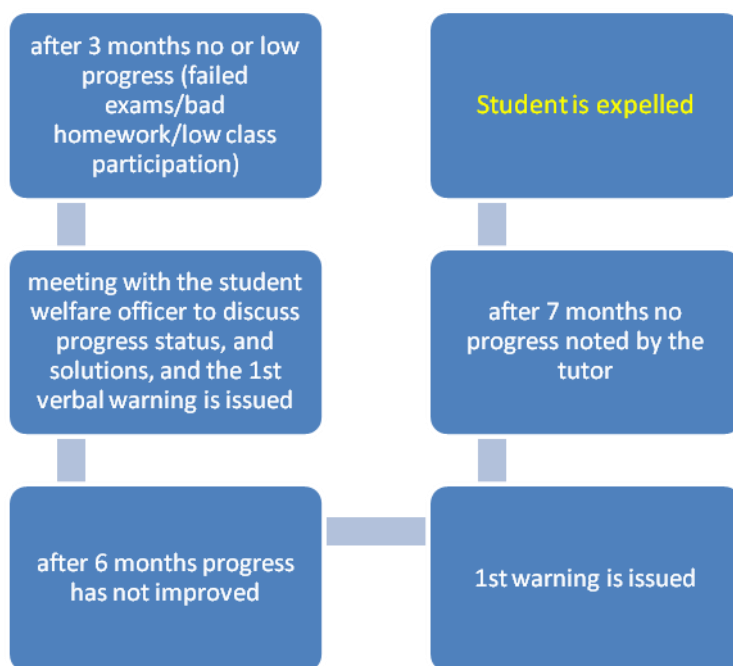
2. Enrolment and Registration

All students must register at the Excel Education with a valid ID (passport or ID) and 1 passport-sized photo (one for the student's file and student ID). An application form must be completed. Students cannot register without any of the above.

One week before the course starts, students should pay the tuition fee in order to be enrolled for the course or arrange the installment plan. As soon as all fees are paid the students can request letters by filling the "Request for Single letters Form" at the reception. The letters are ready for collection next week or earlier.

3. The Attendance & Progress Policy

Excel Education operates a strict attendance policy. Students are responsible for making sure that their attendance and punctuality is maintained at the highest level. Regular and punctual attendance of student at the school is expected and is strictly enforced. It is essential in order for students to maximize their learning. You will be required to attend classes regularly. The course regulations say that you must attend 80% of classes to complete each course, however we expect you to attend all of the sessions and you must let your tutor know and also the Director of studies if you have any days which you need to take off in advance so that, We can prepare you accordingly.



Lateness

Students are expected to arrive on time, however if they arrive within the first 15 minutes they will be marked in late any time after will result in unauthorised absence. No student will enter after the first 30 minutes and will be permitted to enter at the next scheduled break time (this is at the discretion of the tutor).

All students are expected to be punctual. Late arrival to school means a disorganised start to the day and disrupts lessons. Apart from being discourteous and inconvenient, lateness means that students miss important information from their class. So please be on time!

4. The procedure for notification of absence

Every student must report any absence to Excel Education as soon as possible and following their return to college provide evidence/a valid reason for the absence.

In case of illness, the school should be notified by telephone or by e-mail info@excel.center as soon as possible and the student must bring a written explanation of his/her absence to the Director of Studies on his/her return. If an absence is not confirmed it is assumed that the absence was unauthorised, and it is recorded as such.

Any leave of absence must be requested using the appropriate form from reception **and** must be approved by the member of senior admin staff.

5. Registration for External Examinations

The Excel Education is happy to assist students in registering for external examinations such as Gatehouse Awards & Trinity College etc. However, the exam fees for all such examinations are the student's responsibility and are not included in the price of any course. Students should ensure that they register in good time for the exam.

6. Health & Safety

Both students and visitors must:

- ✓ Work safely and effectively, and with due regard to the effects and impact of any action on others. In particular, no action (or inaction) should cause harm to another person or persons.
- ✓ Comply with all statutory regulations, Excel Education rules and standard operating procedures.
- ✓ Use and maintain all equipment and facilities provided in the correct manner, and immediately report any unsafe conditions or defects found.
- ✓ Report all accidents as instructed in the accident reporting procedure.
- ✓ Have an approach of awareness, involvement, and commitment to excellence in health and safety.
- ✓ Contact Mr. Zana Hussain H&S Officer on 07771853628, zana@excel.center.

Fire Procedures

The fire alarm is tested on a regular basis. If you discover a fire, operate the nearest fire alarm call point by breaking the glass. Please be aware that there is a penalty for inappropriate use. On hearing the fire alarm, all staff, students and visitors must immediately make their way to the assembly point for the roll call. All students should be taken to the assembly point after evacuation.

Use the nearest available Exit or the Fire Escape. You must not stop to collect your personal belongings. Upon leaving close all doors behind you.

In the event of an emergency that does not require emergency services please contact the Excel Education 24 hour emergency line on **07771 853628**

No Smoking Policy

Smoking is not permitted anywhere within the college building. This includes the kitchen area & toilets.

Incidents of Violence

In the event of a student experiencing violent or aggressive behavior from other students, members of the public or members of staff, the following advice should be followed:

- ✓ Try to remain calm.
- ✓ Be careful not to use any spoken or body language that might exacerbate the situation
- ✓ If necessary, defend yourself, but do not retaliate
- ✓ If actual violence is occurring try to remove yourself from the situation

Report any incident of violence or abuse to the Teacher / Administrator as soon as possible. The Administrator may report the matter to the Police.

Student Suggestions

The Excel Education encourages all students to make suggestions to improve our Health and Safety Policy. All suggestions will be considered seriously within the constraints of our financial plan.

7. The Code of Conduct

There is a zero tolerance policy in place with regards to abuse towards our staff and/or the other students; Excel Education does not tolerate any abusive remarks to or physical assault on anyone.

8. Equal Opportunities

Excel Education is fully committed to the principles and practices of equal opportunities. We believe that widening participation and lifelong learning are an integral part of our purpose and therefore, we strive to create an environment in which all forms of prejudice and discrimination are challenged. Students are supposed to achieve their maximum potential, irrespective of gender, race, ethnicity, religion, culture, age, social class & disability.

9. Student ID/ Letters

Each student will be issued with a Student ID Card on demand. You must keep your Student ID Card with you at all times. It will contain both the contact details of Excel Education and other important telephone numbers. Once you have completed your course you will be awarded with a Certificate of Completion if you have attended 80% or more of the course.

As soon as all fees are paid the students can request letters by filling the "Request for Single letters Form" at the reception. The letters are ready for collection next week or earlier.

10. Careers Advice

Our staff will be able to provide you with information about careers or future courses which may interest you. Throughout your studies (period as a student with us) your tutor will keep a record of your progress. At the end of your course your tutor will complete a reference, if you request one (which you may see). If you wish to use the school as a referee when applying for a job, please address your application form to the Director of Studies.

10. Student Finance and Fees Payment

Excel Education can provide students with a letter from college to open their own bank account in order to manage their own finances.

Please make sure that you have paid your fees in full before starting the course and if you still have some amount outstanding, please contact Financial Officer for Instalment plans. ACCORDING TO EXCEL EDUCATION REGULATIONS, STUDENTS ARE NOT ISSUED ANY LETTERS UNTILL THEY PAY THEIR COURSE FEES IN FULL.

11. STUDENT WELFARE

Excel Education has two welfare officers (female and male: Mrs Tavga Hussain, Mr Saad Akhtar) available for students to discuss any problems or issues they may be experiencing. This can be related to anything to do with the course to personal problems outside the school. We understand that sometimes just by speaking to someone can help you feel better. If it is in the power of Excel Education to help...we will.

If we feel the problem is too serious for us to deal with at the school we will not turn you away but point you in the right direction.

13. WHAT WE CAN HELP WITH:

COUNCIL TAX

Council Tax is a tax set by councils to help pay for local services like policing and refuse collection. It applies to all domestic properties.

The Reception can provide you with Council Tax Exemption letter for full-time students on request. You can come to the reception to see if you may qualify for exemption so please consider the following points:

- ❖ Full-time students living in other accommodation occupied solely by full-time students will be granted exemption from payment of the Council Tax on submission to the council of a Council Tax Exemption Certificate for each individual.
- ❖ Where only one adult who is not a full-time student and lives in a dwelling together with one or more full-time students, a reduction of 25 percent in the Council Tax for the dwelling will be given on submission of a Council Tax Exemption letter for each student. This covers the case, for example, of a student or students living at home with only one person, or a student living with a non-student husband or wife.

- ❖ Part-time students are not entitled to any exemption from or reduction of the Council Tax, although they can apply directly to their local authority for a rebate if they are on a low income.
- ❖ Where a full-time student or students live(s) together with two or more non-student adults (for example, at home with both parents) no reduction will be given for the dwelling. There is therefore no benefit in requesting an Exemption letter if these are your circumstances.

STUDENT TRAVEL

Students are entitled to discounted travel on rail services by using a **Student RAIL Card**. You can obtain a student application form at any rail station and bring to the reception to get it stamped.

14. Local Services Provided By Other Organizations

Community support services

Community support services support people to regain and maintain their health and well-being in many ways.

For example, the community support network in Croydon may be able to support you if:

- you are lonely and would like to make new friends
- you need advice about how to save on fuel bills
- you want to take up a hobby or activity
- You need some information and advice about benefits and support available to you.

For more information you can go to <http://www.croydon.gov.uk> or call Croydon Council on **020 8726 6000 or 020 8726 6400**

Drug and alcohol support services

- ✓ If you have concerns related to a drug or alcohol problem, the first step is to contact your GP. They will help you decide what treatment you need and refer you to an appropriate organisation in the borough.
- ✓ If you do not have a GP, you may be able to get support from one of Southwark's community services.
- ✓ Some community services may not be able to help you directly, but they can still offer you information and advice about other support options available to you. They may also refer you to adult social care for an assessment for other services.

Mental health services

Counselling and emotional support

There are many different kinds of emotional support available that can help with a range of difficulties.

Support may be available for:

- Depression
- Stress
- Anxiety
- Low self-esteem
- Coping with a crisis in life, such as bereavement or unemployment.

Many people are affected by anxiety or distress at some point in their lives. Talking about your worries with a trained counsellor can help.

Your first step is to contact your GP, who may refer you to the NHS where you can receive counselling free of charge.

The choice of NHS counsellors is limited and there may be long waiting lists.

If you wish to use a private counsellor of your choice, you can search for counselling services around Croydon on the British Association for Counselling (BACP) website

Legal Advice

Citizens Advice Bureau: Thornton Heath Citizens Advice Bureau

Address:

Strand House
Zion Road
THORNTON HEATH
Surrey
CR7 8RG

Telephone: 020 8684 2236

Fax: 020 8683 5204

List of free Legal Advice Clinics close to Croydon:

Law Centres

Croydon Law Centre (part of South West London Law Centres)

Address: 79 Park Lane, Croydon CRO 1JG

Telephone: 020 8767 2777

Email: croydon@swllc.org

Website: www.swllc.org

Central Library

Contact details

Address: Katharine Street, Croydon, CR9 1ET

Telephone: 020 3700 1034 or 020 3700 1038

Email: croydon.centrallibrary@carillionservices.co.uk

Medical Advice

Purley War Memorial Hospital

856 Brighton Road

Purley CR8 2YL

Tel: 020 8401 3000

Open: 2pm - 8pm, 365 days a year

Parkway Health Centre

Parkway

Croydon CR0 0JA

Tel: 020 8251 7225

Open: 2pm - 8pm, 365 days a year

Croydon Health Services

Croydon University Hospital

530 London Road

Croydon

CR7 7YE Tel: **020 8401 3000**

Croydon Council

Council Tax & Housing Benefit

020 8726 7000 or 020 8667 8440

Housing Benefit Section

London Borough of Croydon

Bernard Wetherill House

8 Mint Walk

Croydon

CR0 1EA

Croyhben@croydon.gov.uk

15. Contacting your tutors

You can contact your tutors via their e-mail.

Your tutor will inform you of his/her contact details during your first lesson.

iana@excel.center

mira@excel.center

tavga@excel.center

amira@excel.center

- **Feedback Forms**

Excel Education would appreciate your thoughts and feedback on the service we provide to you. Feedback forms are available from reception. We would appreciate it if you could find the time to complete one of the forms before you complete your studies with us.

Each year we plan to review our courses in response to the feedback from students. The teaching staffs are responsible for ensuring high quality delivery of the courses. We value your comments highly and we hope that you will let us know what you think about the programme, study activities and the materials, so that we can take steps to improve them.

We hope you will enjoy your time here at Excel Education and that you will find your studies both challenging and rewarding.

16. Useful Links

London is a vibrant, cosmopolitan, and welcoming city and there is no end to the opportunities that living here can give you. The experience of living in London is one which cannot be matched, and although moving may seem daunting at first we try to make relocation and settling in as smooth as possible. With Vast numbers of restaurants, theatres, shops, cinema screens and museums all within easy reach, as a student in London & Croydon you will never be short of something entertaining to do. There are many attractions on offer in London which do charge a fee and these are on average between £20-£30 but please ask the Director of Studies for any specific places you want to visit where further information will be given to you regarding time and prices, Especially when there are so many free activities you can do. Excel Education is situated in the heart of Croydon, only a stone's throw away from museums, galleries and famous sites of interest.

Students Links

- National SU - www.nusonline.co.uk
- Studentzone - www.studentzone.org.uk
- BBC's website – www.bbc.co.uk
- The Site.org - www.thesite.org
- UniServity - www.uniservity.net
- Student Loans - www.slc.co.uk
- Global Development Links (GDL) - www.gdl.org.uk
- Studentastic - www.studentastic.co.uk

Accommodation

- Find a Property - www.findaproperty.com
- London Property Guide - www.londonpropertyguide.co.uk
- Net Lettings - www.net-lettings.co.uk
- London Renting - www.londonrenting.co.uk
- Abodewithme - www.abodewithme.com

Leisure/Eating Out

- All in London - www.allinlondon.co.uk
- London Restaurants - www.londonrestaurantsguide.com
- Dining Guide Network - www.london.diningguide.net
- Eating in London - www.eatinlondon.com
- Top Table - www.toptable.co.uk

- www.natco-online.com
- Late Night London - www.latenightlondon.co.uk

London Tours

- City Cruises - www.citycruises.com
- London Walks - london.walks.com
- View London - www.viewlondon.co.uk

Things to do in and around London

Museums, Galleries & Attractions

- Visit London - www.visitlondon.com
- The British Museum - www.thebritishmuseum.ac.uk
- English Heritage - www.english-heritage.org.uk
- London Ghost Walk - www.london-ghost-walk.co.uk
- Shakespeare's Globe - www.shakespeares-globe.org
- Royal Botanic Gardens at Kew - www.rbgkew.org.uk
- Museum of London - www.museumoflondon.org.uk
- National Maritime Museum - www.nmm.ac.uk
- London Eye - www.londoneye.co.uk
- National Gallery - www.nationalgallery.org.uk
- National Portrait Gallery - www.npg.org.uk
- National Trust - www.nationaltrust.org.uk
- Natural History Museum - www.nhm.ac.uk
- Historic Royal Palaces - www.hrp.org.uk
- Royal Parks - www.royalparks.gov.uk
- St Paul's Cathedral - www.stpauls.co.uk
- Ragged School Museum - www.raggedschoolmuseum.org.uk
- Sir John Soane's Museum - www.soane.org
- Science Museum - www.sciencemuseum.org.uk
- Tate - www.tate.org.uk
- River Thames Guide - www.riverthames.co.uk
- London's Transport Museum - www.ltmuseum.co.uk
- Victoria & Albert Museum - www.vam.ac.uk
- The Wallace Collection - www.the-wallace-collection.org.uk
- Westminster Abbey - www.westminster-abbey.org
- Westminster Cathedral - www.westminstercathedral.org.uk

London Museums & Libraries

[Alexander Fleming Museum, St Mary's Hospital](#)

St Mary's Hospital, Praed Street, W2 1NY

[Apsley House, The Wellington Museum](#)

149 Piccadilly, Hyde Park Corner, W1J 7NT

[Bank of England Museum](#)

Bartholomew Lane, EC2R 8AH

London Galleries

[Camden Arts Centre](#)

Arkwright Road, NW3 6DG

[Chisenhale Gallery](#)

Chisenhale Road, E3 5QZ

[County Hall Gallery](#)

County Hall, Southbank, SE1 7PB

[Barnet Museum](#)

31 Wood Street, Barnet, Hertfordshire , EN5 4BE

[Benjamin Franklin House](#)

36 Craven Street, WC2N 5NF

[Bruce Castle Museum](#)

Lordship Lane , N17 8NU

[Burgh House](#)

New End Square, Hampstead, NW3 1LT

[Cabinet War Rooms](#)

Clive Steps, King Charles Street, SW1A 2AQ

[Chelsea Museum](#)

Stamford Bridge, Fulham Road, SW6 1HS

[Cinema Museum](#)

2 Dugard Way , SE11 4TH

[Clink Prison Museum](#)

Clink Street, SE1 9DG

[Design Museum](#)

28 Shad Thames, SE1 2YD

[Dickens House Museum](#)

48 Doughty Street, WC1N 2LX

[Dr Johnson's House](#)

17 Gough Square,, EC4A 3DE

[Eastbury Manor House](#)

Eastbury Square, Barking, IG11 9SN

[Fan Museum Greenwich](#)

12 Crooms Hill, SE10 8ER

[Fashion and Textile Museum](#)

83 Bermondsey Street, London, SE1 3XF

[Fitzroy House](#)

35-37 Fitzroy Street , W1T 6DX

ICA Gallery

Nash House, Carlton House Terrace, The Mall, SW1Y 5AH

[Lewisham Art House](#)

140 Lewisham Way, SE14 6PD

[National Portrait Gallery](#)

St Martin's Place, WC2H 0HE

[Orleans House Gallery](#)

Riverside, Twickenham, TW1 3DJ

[Pump House Gallery](#)

Battersea Park, London , SW11 4NJ

[Queen's House](#)

Greenwich, SE10 9NF

[Red Gate Gallery](#)

209a Coldharbour Lane, SW9 8RU

[Royal Academy of Arts](#)

Burlington House, Piccadilly, W1J 0BD

[Serpentine Gallery](#)

Kensington Gardens, W2 3XA

[Tate Britain](#)

Millbank, SW1P 4RG

[The Hayward Gallery](#)

Belvedere Road, SE1 8XX

[The National Gallery](#)

Trafalgar Square, WC2N 5DN

[The Saatchi Gallery](#)

Duke of York's Building, Kings Road, , SW3 4RY

[The Tate Modern](#)

Bankside, SE1 9TG

[The Wallace Collection](#)

Hertford House, Manchester Square, W1U 3BN

[Florence Nightingale Museum](#)

2 Lambeth Palace Road, SE1 7EW

[Forty Hall Museum and Gardens](#)

Forty Hill, Enfield , EN2 9HA

[Freud Museum](#)

20 Maresfield Gardens, NW3 5SX

[Garden Museum](#)

5 Lambeth Palace Rd, SE1 7LB

[The Wellcome Collection](#)

183 Euston Road , NW1 2BE

[Viewfinder Photography Gallery](#)

Linear House, Peyton Place (off Royal Hill), SE10 8RS

[Whitechapel Gallery](#)

80-82 Whitechapel High Street, E1 7QX

[William Morris Gallery](#)

Lloyd Park, Forest Road, E17 4PP

19. Top 10 Things To Do In London

1. Best Museum or gallery

[Cumming Museum](#), Walworth Road

The small but perfectly formed Cumming Museum is a world of weirdness on the Walworth road, the Lovett collection being of special interest. Edward Lovett spent every spare moment collecting lucky charms from the backstreets of the East End. He published his findings in the book **Magic in Modern London** and the Cumming is the best place to see some of his items. While you're there, check out the amazing workshops and events that would bring a proud blush to the cheek of any world-class mega-museum.

[The South London Gallery](#), Peckham Road

This Victorian building in Peckham Road is one of Southwark's greatest assets. Not only does it house an impressive permanent art collection, it also hosts a range of exciting FREE exhibitions. The newish and rather [excellent cafe](#) next to the SLG is an added incentive to visit.

2. Best Local Attraction

[Elephant and Castle Shopping Centre](#)

I've always thought that the majestic concrete wilderness of the Aylesbury Estate would provide an amazing venue for live performance. However, I have never managed to sort this out so I suppose I better settle for the empty space in the Elephant and Castle shopping centre. This has played host to a number of art projects over the past year including performances by The Royal Court. Elephant and Castle shopping centre is also of interest to students of retail design because it retains many original '70s and '80s shops.

[Nunhead Cemetery](#)

Want to get back to nature? For beauty, serenity, history and atmosphere you can't beat Nunhead Cemetery, which is probably the [most attractive of London's Big Seven](#) Victorian burial grounds.

3. Best Pub

[The Lord Clyde](#), Borough

The Lord Clyde is a pub-goers' pub with great beer and old-fangled vibe. No fancy music or gourmet food for the LC. Order a ham sandwich and a pink slice between two breads is what you will get.

4. Best Church

[Haddon Hall Baptist Church](#), Tower Bridge Road

Why go to a jumped up medieval cathedral when you can savour the school-gym ambience of friendly Haddon Hall Baptist Church? With extensive provision for children and fantastic biscuits, I'd go to Haddon Hall any day if I believed in God. If you must have your literary history, St George on Borough High Street has a stained glass window depicting Dickens' Little Dorrit.

5. Best Visitor Attraction

[Surrey Docks City Farm](#)

Surrey Docks City Farm has goats. The pigs are twice as big as a man and have been known to escape. Miss Libby Rose makes burlesque wiggle-skirts in their shed.

6. Best Not-So-Secret 'Secret' Southwark

[Crossbones Graveyard](#), Redcross Way.

This is an unconsecrated burial ground dating back to the 12th Century when the land-owning Bishop of Winchester granted prostitutes in the borough legal permission to practice their trade. Needless to say they were not free to be buried on church ground and their bodies were buried in Crossbones. Centuries went by and the burial ground became a resting place for witches and workhouse brats. It closed in the early 19th Century because it was "Overcharged with the dead". In the 1870s Lord Brabazon successfully vetoed plans to develop on the site. From the 1990s to the present local poet and shaman John Constable (AKA John Crow) has led a campaign to raise awareness of the importance of this site. And now it is up for sale again. 15,000 people are buried here and I can't help thinking that they should maybe get the respect in death that they didn't get in life. The gates have become an impromptu shrine decorated with ribbons and trinkets. Vigils are held at 7pm on the 23rd of each month.

[Frank's Café and Campari Bar](#), top of the multistory car park, Moncrieff Street, Peckham are such a well kept secret any more, as hordes climb to the top in the summer months in search of [Campari and sculpture](#). But even when this Peckham rooftop is not thronging with young trendy things, it is worth a visit as the cityscape views are some of the best in London.





7. Best Fishmonger

Fresh Fish Of Croydon And Surrey, 25 Church Street

- Phone number: 020 8681 6779
- Address: 25 Church Street, CR0 1RH

- **Categories:** [Fishmongers](#), [Food Shops](#)
- **Locales:** [Church Street](#),

8. Best restaurant

Indian	Italian	Japanese	Modern European
 <p>Banana Leaf (Est 1988) 27 Lower Addiscombe Road, 020 8688 0297 Owner: Rajkumar Rengaraj. The unassuming surroundings belie the quality of the South Indian cuisine which consists of the four southern states of India Tamil Nadu, Kerala, Andhra and Karnataka. The major ingredients used in South Indian cuisines are Onions, Garlic, Ginger, Coconut, Coriander, Curry leaves, Cumin, Fenugreek, Black pepper and Chillies. Signature dishes include the Malaba Fish Curry. More info</p>	 <p>Bagatti's (Est 1990) 56-58 South End, 020 8686 9649 Bagatti's specialises in authentically prepared Italian cuisine using the freshest of ingredients, including pasta, pizza and traditional meat and fish dishes. The wine list has a good range of fine regional Italian wines from Chianti to Barolo. New dishes include Pesce Soada (swordfish). Parties set menu available. Occasional live music nights. More info</p>	 <p>Osushi 47 South End, 020 8681 1166 Owner/Chef: Dino Fine Japanese restaurant with extensive menu serving sushi, tempura dishes etc. Be sure to try the Yakitori (grilled chicken). Open lunchtimes (except Sundays) and evening. Home delivery service available. More info</p>	 <p>Aqua Brasserie (Est 2009), 33-35 South End, 020 8667 0070 Owned by chefs Dasos and Dario. Cuisine: Mediterranean Meat, fish & vegetable dishes. Be sure to try their desert selection. Monday night: 50% off steaks (a la carte). In 2010 Aqua expanded after acquiring No 35. It now seats ** people. Website</p>
	 <p>Galicia 269 - 275 High Street, 020 8686 Authentic vast Tapas bar and Restaurant that has an extensive range of hot and cold tapas from £2.20 a dish upwards (average £5). Mon-Fri: set lunch available from £7.95 (2 tapas plus coffee or soft drink) More info</p>	 <p>Mae Ping (Est 1994) 16-18 South End, 020 8760 0278 Authentic taste of Thailand food. Red and green curries, noodles & rice. Meat dishes: Beef, Chicken Duck or Pork. Vegetarian dishes. Seafood dishes: prawns, salmon, squid etc. Branches in Beckenham and Wimbledon. More info</p>	 <p>Thanh (2004) 66 Lower Addiscombe Road, 020 8405 4308 Relaunched in 2007 this family run restaurant has won rave reviews in Croydon. Meat fish & vegetarian dishes. // Signature dish: Sea Bream.// Bring your own wine.// More info</p>
	 <p>Spanish</p>	 <p>Thai</p>	 <p>Vietnamese</p>

9. Best Cinema

Vue Cinemas

3.6 ★★★★★ 15 reviews · Cinema

Grants Entertainment Centre, 14 High Street - All the latest mainstream movies are shown at this state-of-the-art chain cinema with family deals.



Vue Cinema Purley Way

3.6 ★★★★★ 14 reviews · Cinema

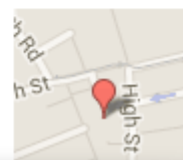
Hesterman Way - All the latest mainstream movies are shown at this state-of-the-art chain cinema with family deals.



Grants Entertainment Centre

No reviews · Club

Middle Street



10. Best Statue

Queen Victoria statue - Croydon

Katharine Street, Croydon Public Library



20. Parks and open spaces

A to Z of parks services & information in Croydon

[Addington Hills](#)

Location, area, facilities and history

[Addington Park](#)

Location, area, facilities and history

[Addington Vale](#)

Location, area, facilities and history

[Addiscombe Railway](#)

[Park](#)

Location, area and facilities

[Addiscombe Recreation](#)

[Ground](#)

Location, area, facilities and history

[Apsley Road Playground](#)

Location, area, facilities and history

[Ashburton Park](#)

Location, area, facilities and history

[Ashburton Playing Fields](#)

Location, area, facilities and history

[Beaulieu Heights](#)

Location, area, facilities and history

[Betts Mead Recreation](#)

[Ground](#)

Location, area, facilities and history

[Beulah Hill Pond](#)

Location, area, facilities and history

[Biggin Woods](#)

Location, area, facilities and history

[Birchwood and Castle](#)

[Hill Ruffetts](#)

Location, area, facilities and history

[Boulogne Road](#)

[Playground](#)

Location, area, facilities and history

[Boundary Woods](#)

Location, area, facilities and history

[Bourne Park](#)

Location, area, facilities and history

[Bradmore Green](#)

Location, area, facilities and history

[Bramley Bank Nature](#)

[Reserve](#)

Location, area, facilities and history

[Brickfields Meadow](#)

Location, area, facilities
and history

[Canterbury Road
Recreation Ground](#)

Location, area, facilities
and history

[Chaldon Way Gardens](#)
Location, area, facilities
and history

[Coombe Wood](#)
Location, area, facilities
and history
[Copse Hill Spinney](#)

21. Local Places of Worship

Christian

Anglican churches

St Mary's Anglican Church ✓
[plus.google.com](#)
Google+ page

Church of St. John the Baptist ✓
[www.croydonminster.org](#)
3 Google reviews · Google+ page ✓

Emmanuel Croydon ✓
[www.emmanuelcroydon.org.uk](#)
Google+ page

Saint John the Evangelist Shirley ✓
[www.stjohnsshirley.org.uk](#)
Google+ page

Holy Innocents Church South Norwood ✓
[plus.google.com](#)
Google+ page

Saint Mildred's Centre ✓
[stmildredschurch.org.uk](#)
Google+ page

A Purley Oaks Road
South Croydon
020 8657 9232

B
Church Street
Croydon
020 8688 8104

C Normanton Road
South Croydon
020 8688 6676

D Shirley Church Road
Croydon
020 8654 1013

E Selhurst Road
London
020 8653 2063

F Bingham Road
Croydon
020 8655 1434

Roman Catholic churches

St Mary's Catholic Church ✓
[www.saint-mary.org.uk](#)
1 Google review

St. Dominic's RC Church ✓
[www.stdominic.org.uk](#)
1 Google review

Holy Cross R.C. Church ✓
[www.rc.net](#)
Google+ page

Our Lady Of The Annunciation R C C... ✓
[www.addiscombeatholicchurch.com](#)
Google+ page

Catholic Church of Saint Chad ✓
[www.saintchads.org](#)
Google+ page

St Gertrude's R C Church ?
[www.stgertrude-croydon.org](#)
1 Google review

St Andrews Church ✓
[standrewsthornntonheath.blogspot.com](#)
Google+ page

A 70 Wellesley Road
Croydon
020 8688 1857

B 243 Violet Lane
Croydon
020 8686 1634

C Greater London
020 8647 0022

D 147 Bingham Road
Croydon
020 8654 1709

E London
020 8653 2806

F 46 Purley Road
South Croydon
020 8688 5002

G 45 Brook Road
Thornton Heath
020 8684 3013

Methodist churches

Shirley Methodist Church ✓

plus.google.com
Google+ page

West Croydon Methodist Church ?

www.croydonmeth.org
Google+ page

Anerley Methodist Church ✓

anerleymethodist.org

A Croydon
020 8655 4146

B 93 London Road
Croydon
020 8654 8460

C London
020 8289 6771

Baptist churches

West Croydon Baptist Church ✓

westcroydon.com
Google+ page

Croham Road Baptist Church ✓

www.crohamroadbaptist.co.uk
Google+ page

Selsdon Baptist Church ✓

www.selsdonbaptist.org.uk
Google+ page

South Norwood Baptist Church ?

www.holmesdalecornerstone.co.uk
Google+ page

Pollards Hill Baptist Church ✓

www.phbc.org.uk
Google+ page

Norbury Baptist Church ✓

www.11thcroydonbb.org.uk
Google+ page

Boston Road Baptist Church ✓

plus.google.com

A Whitehorse Road
Croydon
020 8689 4527

B Greater London
020 8686 0041

C Addington Road
Surrey
020 8651 4308

D 2 Oliver Avenue
London
020 8771 2716

E Greater London
020 8679 6755

F London
020 8679 9624

G Croydon

United Reformed Church

East Croydon URC Church ✓

www.eastcroydonurc.org.uk
Google+ page

South Norwood URC Church ✓

www.urc.org.uk
Google+ page

United Reformed Church ✓

plus.google.com
Google+ page

Purley United Reformed Church ✓

purley.urc.org.uk
1 Google review

East Croydon United Reformed Church ✓

www.eastcroydonurc.org.uk

A Addiscombe Grove
East Croydon
07588 405576

B Enmore Rd
Croydon, South Norwood
020 8688 5671

C Croham Road
South Croydon
020 8680 5452

D 906 Brighton Road
Purley
020 8660 9371

E Addiscombe Grove
Croydon
020 8688 1464

Other churches

- Borough Welsh Congregational Chapel
- London City Life
- Solid Rock Christian Centre
- Salvation Army Southwark Corps

Buddhist

- The Buddhist Centre Croydon, 98 High Street, Croydon, CR0 1ND

Muslim

Al Khair Masjid (Croydon, Croydon)



109-117 Cherry Orchard Road, Croydon, Surrey
Postcode: CR0 6BE
Telephone: 020 8662 8664

[➤ Read More](#)

Bismillah Cultural Centre (Norbury, Croydon)



1370c London Road, Norbury, London, Greater London
Postcode: SW16 4DE
Telephone: 020 8764 6274

[➤ Read More](#)

Croydon Islamic Community Trust (West Croydon, Croydon, London)



89 London Road, West Croydon
Postcode: CR0 2RF

[➤ Read More](#)

Croydon Masjid and Islamic Centre (Thornton Heath, Croydon)



525 London Road, Thornton Heath, Surrey
Postcode: CR7 6AR
Telephone: 020 8684 8200, 0181 684 7512

[➤ Read More](#)

Shopping

- Asda - www.asda.co.uk
- Iceland - www.iceland.co.uk
- Morrison's - www.morrisons.co.uk
- Sainsbury's - www.sainsbury.co.uk
- Tesco - www.tesco.com

22. Travel Maps

- UK Maps - uk8.multimap.com
- Street map - www.streetmap.co.uk
- Viamichelin - www.viamichelin.com

Travel guides

- Lonely Planet: Guide to Travel - www.lonelyplanet.com
- Hostels in London - www.hostellondon.com

Cabs, Buses and Trains

- Journey Planner - journeyplanner.tfl.gov.uk
- London Underground - tube.tfl.gov.uk
- Transport for London - www.tfl.gov.uk
- London Taxi Cabs www.londontaxicabs.net

Air travel

- British Airways.com - www.britishairways.com
- Virgin.com - www.virgin.com
- Ryanair.com - www.ryanair.com
- EasyJet - www.easyjet.com
- OpenJet - www.openjet.com/public/index.jsp
- News @ UK Airports - www.uk-airport-news.info

23. Refund Policy

If a student wishes to apply for a fee refund, they should request a copy of the Refund Request Form. Once completed it should be returned to Excel Education. The refund will be issued within 21 days once the school has received all documents and made appropriate checks and enquires. Note that a £100 administration fee will be deducted from the amount paid. The only exception to this policy is where the school is unable to offer the course for which the student has applied (due to insufficient numbers). The student is not entitled for any refunds if he/ she discontinue his/ her course after 1 week of the course start date. Please see our refund policy in the main reception for full details.

We hope you will enjoy your time here at Excel Education and that you will find your studies both challenging and rewarding.

If you have any further questions or queries, please do not hesitate to contact us at reception or by e-mail at info@excel.center

24. Complaints Procedure

The complainant should be either discussed with the teacher or submitted in writing to the reception. The written complaint should provide as much as possible including:

- Full contact details for the complainant
- The date of the incident upon the complainant
- The impact of the incident upon the complainant
- What action the complainant would like to see occur

Please note that if the complainant requires assistance with the formation of a written complaint, reception staff will be able to direct them to the appropriate support. All complaints should be made within 2 weeks of the incident.

For Full complaints policy and further Information is available at the main reception, or on the link below:

<https://excel.center/wp-content/uploads/2020/Learner%20Complaints%20Policy%20and%20Procedure%20-%20Excel2.pdf>